Mission
Inspiring Hope and Transforming Lives

Vision
To be recognized as a catalyst for change, by providing integrated services that enhance quality of life.

Core Values
Integrity • Responsibility • Respect • Resiliency • Hope

Guiding Principles
Dignity of Human Life • Family & Community
Serving the Poor/Vulnerable • Programs for People
One Universal Family

We don’t ask you if you’re Catholic.
We simply ask how we can help.
Northern Valley Catholic Social Service

[this is what inspiring hope and transforming lives looks like throughout the north state...]

<table>
<thead>
<tr>
<th>$11 million</th>
<th>annual budget</th>
</tr>
</thead>
<tbody>
<tr>
<td>193</td>
<td>staff members</td>
</tr>
<tr>
<td>16</td>
<td>supportive housing programs</td>
</tr>
<tr>
<td>38,756</td>
<td>individuals served last year</td>
</tr>
<tr>
<td>ONE</td>
<td>universal family</td>
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Dear Friends of NVCSS…

This past year was like no other in the North state. We experienced natural disasters of a whole new magnitude. As a result of the wildfires, lives were lost, houses destroyed, businesses gone, and thousands displaced from their homes. Community trauma was added to the daily challenges and struggles that many of our clients already experience, making it seem impossible to see any hope ahead. It was a somber time as we witnessed our neighbors packing up their cars or fleeing on foot to save their lives. Each of us was affected in some capacity.

Yet through this darkness was a strong call to action as families, organizations, churches, schools, and businesses all pulled together to help those in need. Our human spirit to help one another was stronger than the fires that knocked us to our knees. NVCSS staff responded immediately caring for each other, their clients, and community members. As NVCSS participated in relief efforts, we witnessed our community distribute aid, give shelter, secure beloved pets, help find missing families, and offer witness to the stories that many needed to share. People opened their hearts both from within the wounded communities and from beyond as they responded to the call to help those affected by the fires. Our communities became defined by our resilience and commitment to come back stronger than before. The rally call to come together and be our best in the most difficult of times is an inspiration of hope. NVCSS is committed to working on long term recovery efforts as we move towards healing in our communities.

As you read through the following pages, please take a moment to reflect on what these numbers, data, and graphs represent. These are individuals and families with their own stories to tell. They may be challenged to find housing or living with mental illness. They may be trying to put their families back together again or needing someone to walk beside them and be their voice. They may well be a fire survivor. We are honored by their courage to share their life stories with us.

Warm Regards,

Cathy Wyatt
Executive Director
Our Five Causes

**Advocacy**
Every person deserves to have their voice heard; to know that they matter. We stand up for those whose voice may otherwise get lost in an overburdened system.

**Raising the Next Generation**
Today’s children are tomorrow’s future. We come alongside families and children as they navigate the struggles presented to them every day.

**Healthy Habits**
A healthy lifestyle isn’t just good for your physical body, but for your mind, your attitude and your mood. NVCSS offers a variety of services that are designed for the betterment of our communities.

**Mental Health Services & Wellness**
Mental health and wellness programs offer services aimed at improving overall well-being for community members through a variety of programs.

**Housing**
Stable, affordable and safe housing is what individuals and families long for. With a roof over head, we all have better success managing our day-to-day lives.
Housing

Hartford
21 units
dev. disabled

Jackson
11 units
dev. disabled

NVCSS
61 units
Pine Street Place 10 units
Lewiston 14 units
7 PATH/AB109 subsidies
30 Continuum of Care subsidies

St. Clare
15 units
mentally ill

Villa Serena
10 units
carelessly ill

Laurel Glen
64 units
low income family / seniors

Bechelli
21 units
mentally ill

Woodlands
55 units
low income family / mentally ill

Whispering Oaks
10 units
mentally ill

Valley View
15 units
mentally ill

Wilshire
17 units
dev. disabled

Jarvis Gardens
50 units
seniors
Program & Service Expenses
2017-2018 Fiscal Year

- Mental Health Services: 31% ($3,419,168)
- Housing: 12% ($1,687,137)
- Community Services: 35% ($3,110,897)
- Parenting Services: 6% ($548,233)
- MGMT & General: 3% ($332,744)
- Other Programs: 4% ($457,992)
- Rental Expenses: 3% ($338,800)
- Fundraising: 1% ($99,867)

Total: $10,022,097
Revenues & Support

- **2%** Special Events
  - $154,188

- **11%** Contributions / In-Kind
  - $1,223,122

- **3%** Rentals
  - $349,583

- **84%** Program Service Fees
  - $9,186,967

Inspiring hope and transforming lives...

Each and every day.
Disaster Relief

“St. Vincent de Paul had the blessed opportunity to work with NVCSS in helping the families of the devastatting Carr and Camp fires. Together we assembled over 100 care packages that were delivered to families that were seeking refuge in the Redding motels. The families were so touched by our thoughtfulness. This was such a joyful opportunity that showed how our Catholic community can truly come together to serve our Lord.”

- Marietta Sheffield, St. Vincent de Paul Society of Redding

“When the Carr Fire happened, we [Fleet Feet Redding] were approached by several of our vendors about aiding in the recovery. What we got was overwhelming to say the least. We had 1,400 pairs of brand-new shoes coming our way and needed someone who could get them into the right hands as quickly as possible.

Cornerstone Community Bank plays a huge role in our region and with their help, we were put in contact with NVCSS. They were able to get the word out and on the day of the event, they made sure the recipients of the shoes had the proper identification, guaranteeing the shoes got into the right hands, or feet in this case.” - Deron Cutright, Owner of Fleet Feet Redding
“When the Camp Fire had devastating effects on the Paradise area, Patelco Credit Union wanted to help. After making contact with NVCSS we knew we had a great partner. Patelco team members planned an event to distribute 1,000 backpacks with needed items and NVCSS was with us every step of the way. It was such a pleasure to work with such a wonderful organization that is doing so much good for the community it serves.” - Cara Houck, Patelco Credit Union

“I was very impressed by the immediate presence of NVCSS on the ground in the aftermath of the Camp Fire. Their leadership and cooperation helped our parish to respond to the needs for those who were impacted. They continue to provide long-term relief services for many in the community who have lost all. I am deeply grateful.” - Fr. Mike, St. John the Baptist Parish in Chico

“I am impressed with how flexible NVCSS is. They are able to quickly meet the needs of hurting people. Helping to bring comfort, hope, and a bridge to the future.” - Fr. Francis, Our Divine Savior Parish in Chico

“I was impressed at how the NVCSS took the initiative in reaching out to me and helped me identify the needs of my parishioners and offered their service.” - Fr. Fred, St. Joseph Parish in Redding

When the Carr Fire invaded the Shasta County landscape in mid-July, the “how can we help” calls quickly started rolling in to our Regional office. One of those calls brought up a topic that was already being discussed: establishing an Adopt-A-Carr-Family program.

“The Adopt-A-Carr-Family program helped our family as we transitioned from fire victims to survivors. The support of the program allowed us to be able to help others, too. We were able to keep our business open to the public, free of charge, because of the support that your organization and the community showed us.” - Wil, Adopt-A-Carr-Family recipient
Recovery by the Numbers

From the days immediately following the start of the Carr and Camp Fires, NVCSS has been one of the leading organization in the recovery efforts within the communities impacted by the fires.

We have been a part of the Local Assistance Centers, Community Response Teams and established Disaster Case Management programs to aid those under or uninsured as they navigate the recovery process. To date, we have served thousands of individuals in Butte & Shasta Counties who have survived the fires.

### Carr Fire

- Local Assistance Center  |  300
- Adopt-A-Carr-Family  |  218
- Fleet Feet Shoe Distribution  |  1,150
- Chromebook Distribution  |  65
- Cal HOPE Outreach  |  1,574
- Deposit Assistance  |  69
- Volunteer Case Management - Open Cases  |  119

### Camp Fire

- Clothing  |  75
- Computers  |  35
- Emergency Cash  |  74
- Gift Cards  |  56
- Hotel Care Packages  |  101
- Local Assistance Center  |  600
- Mental Health Workshops  |  10
- Patelco Backpack Distribution  |  1,000
- Volunteer Case Management - Open Cases  |  903