

NVCSS BUTTE DISASTER CASE MANAGEMENT PROGRAM



*"Home is
the nicest
word there is."*

- LAURA INGALLS
WILDER

Philanthropy at Work

United Way's Stable Housing Opportunities Program (SHOP)

It's no surprise that securing safe and stable housing for survivors has been both a necessary and challenging part of our community's long-term recovery from the Camp Fire. Our program has been fortunate to have the continued support of United Way's SHOP, a program through which our disaster case managers are able to apply for funds to assist clients with costs such as first month's rent, deposit, and moving/relocation expenses. But SHOP's generosity doesn't stop at securing housing - it also helps clients in transforming their new houses into new homes. This is done by providing financial assistance for essential household items such as appliances and furniture, all of which are new and picked out by the client family. Having this power of choice is a joyful and empowering experience, one that we are very thankful to United Way for providing!



A SHOP Success!

One of our disaster case managers, Julie, has an awesome SHOP success story to share! She was recently working with a survivor who, like many others, faced numerous barriers in finding long-term, stable housing after losing his home in the Camp Fire. As a low-income senior living with a disability, finding a rental that is affordable and meets your needs can be very challenging, especially in a region with impacted housing such as ours. But this survivor and Julie stayed diligent and hopeful in their housing search, and it paid off! The survivor (who was always admirably prepared to jump on new housing opportunities) found a rental that was just the right fit for him, and that's when SHOP came in and helped make this housing opportunity a reality. Julie submitted an application for funding to cover the survivor's security deposit, first month's rent, and household furniture which SHOP approved very quickly! Thanks to the hard work of this survivor and Julie, along with the generosity of SHOP, this man now has a place to call home where he can relax and play music without having to worry about his future.

Welcome to the Team!

New Staff Introductions

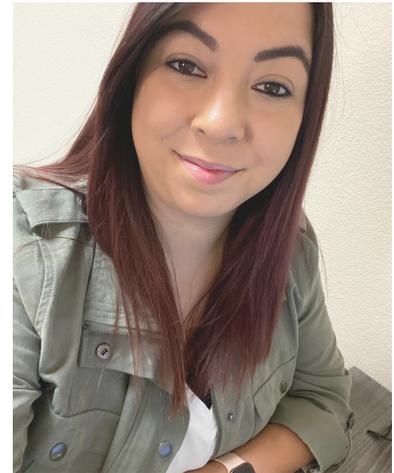


Nathan Bernardo, *Disaster Case Manager*

Nathan has a Bachelor of Arts degree in Political Science and is a certified Paralegal. He has about 25 years of experience working with people with disabilities. Nathan has lived in Chico, California for even longer than that, but loves the ocean and likes taking trips to visit Monterey whenever possible. His favorite pastimes are training in martial arts, playing old school video games, and reading cool books on philosophy. Back in the day he wasn't too bad of an amateur breakdancer. He's also a big fan of greek food and Kombucha. Nathan is excited about joining the DCMP team and looks forward to helping disaster survivors served by our program.

Adelle Drake, *Resource Coordinator*

Adelle graduated in May from Chico State with a Bachelor's in Psychology and is currently looking to further her education by applying to graduate programs for School Psychology. She is our program's new Resource Coordinator and is super excited for this opportunity! Her background consists mostly of customer service as well as some caregiving. Adelle easily connects with others and is hoping to continue doing so in her new position! She is looking forward to being able to help others and help our team find resources for their clients. Adelle's hobbies include hanging out with her dog, Callie, hanging out with friends, traveling, and going to the gym.



Roxy Giron, *Disaster Case Manager*

Roxy started as a DCM on October 1st, and is so excited to be on this next journey in her life. Roxy graduated from Chico State in 2015 with a Bachelor's of Science in Exercise Physiology with an emphasis on Occupational Therapy. She has many years of experience working with children and adults with different disabilities, as well as mental health conditions. Roxy is driven to help and inspire others so they can reach their full potential. She is very excited to continue to help out in the community as a disaster case manager.

An Emotional Time

As we move through November which marks the 2 year anniversary of the Camp Fire, we want to acknowledge that a lot of emotions are currently being felt in our work and in our community. While this anniversary can be a time to come together and celebrate the inspiring strength and resilience the people of Butte County have displayed over the past two years, as well as the incredible progress our community has made towards long-term recovery, it can of course also be a time where distressful feelings such as sadness, anger, and helplessness may emerge. It's important to remember that we all react differently to anniversaries of traumatic events and that there is no right or wrong way to feel right now. Please know that our hearts are with you all and that there are resources that can help if you find yourself struggling emotionally. Be kind and patient with yourself during this time, and please do not hesitate to ask others for help.

Emotional Support Resources

Butte Hope

Crisis Counseling for fire survivors and the fire affected communities of Butte County. M-F 8:00 am - 5:00 pm.
Call **(530) 966-7382**

Disaster Emotional Distress Hotline

Provides 24/7, 365-day-a-year crisis counseling and support to people experiencing emotional distress related to natural or human-caused disasters.
Call **1-800-985-5990** or text **TalkWithUs** to **66746**

Northern Valley Talk Line

Provides non-crisis peer to peer telephone services to the community 7 days a week from 11:30 am–9:30 pm.
Call **1-855-582-5554**

Butte County Crisis Line

County behavioral health crisis line operating 24 hours a day 7 days a week.
Call **1-800-334-6622** or **530-891-2810**

National Suicide Prevention Lifeline

Provides 24/7, free and confidential support for people in distress, prevention and crisis resources.
Call **1-800-273-8255**

If you are in a life-threatening emergency situation, dial 9-1-1



DCMP Quick Stats

Families Served

This Month: 302

To Date: 1,305

Services Provided

This Month: 140

To Date: 3,934

Referrals Made

↪ This Month: 24

Valued at: \$36,380

↪ To Date: 552

Valued at: \$1,444,575

THANK
YOU

A big thank you from the DCMP to our community partners, the **North Valley Community Foundation** and the **Camp Fire Collaborative** for their ongoing support.

Additionally, we would like to recognize the following organizations who also provide disaster case management to Camp Fire survivors in our community:

- **Americorps**
- **The Boys and Girls Club**
- **Caring Choices**
- **The Jesus Center**
- **St. Vincent de Paul**
- **Tzu Chi**
- **Youth for Change**

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