

NVCSS BUTTE DISASTER CASE MANAGEMENT PROGRAM



The DCMP would like to wish our entire community a very **Happy New Year!** As we enter into 2021, we look back on 2020 with many different emotions. This past year, we as a community, nation, and globe lived through one of the most challenging years of our lifetime. While we faced obstacles that once would have seemed unimaginable, we are once again left inspired by the resilience that has been displayed by our wonderful community. In the face of hardship we had the honor of witnessing and contributing to creative and compassionate practices that allowed our community to continue making progress towards long-term recovery from the Camp Fire, even during the most difficult of times.

We are overwhelmed with joy to acknowledge all of the progress, accomplishments, and success stories that filled 2020, and are so excited to continue our hard work in the new year!

20
20

Reflecting
Back & Looking
Forward



In honor of the transition from 2020 to 2021, we asked our team to take some time to reflect back on the past year at the DCMP and share their perspectives on what this year has meant, as well as what they are looking forward to seeing in 2021. When **reflecting back**, a very common theme we saw emerge was one of *evolution*. One of the greatest highlights of the year was seeing the way the DCMP has evolved into a well-structured and highly effective program, one with a deep understanding of how to serve Camp Fire survivors which supports us in doing our best work. Another highlight has been seeing the *evolution of survivors*. In the beginning stages of recovery, it is not uncommon for survivors to feel lost and without hope. However, through their hard work and the support of the community we have had the honor of seeing hundreds of survivor families push forward, rediscover hope, and reach their full recovery goals in 2020. We have seen homeowners return to their properties, renters find new places to call home, and have had the joy of bridging survivors with opportunities such as the Manufactured Home Project and various other affordable housing opportunities. Nothing has been more meaningful to our team members than having the chance to be a part of these survivors' recovery journeys. That's why when **looking forward** to 2021, we all just can't wait to keep on doing this work and to help more survivors access the help they deserve to assist in reaching their full recovery goals. Farewell to 2020 and cheers to 2021, we're ready for you!

DCMP 2020 Stats

Families Served

805

Services Provided

3,120

**Families Enrolled in the
Manufactured Home Project**

21

Referrals Made

479

Valued at:

\$2,615,060

WELCOME

New Staff Introductions

In December the DCMP had the pleasure of adding two amazing new disaster case managers to our team. We are thrilled to have the opportunity to introduce you to Miranda and Lydia!



Lydia Rojas, *Disaster Case Manager*

Lydia graduated from Chico State with her Bachelor's in Psychology in 2020. She is passionate about mental health wellness and recovery, as well as helping vulnerable populations. Lydia aspires to become a Marriage and Family Therapist. She is a mother of 3 and a wife, who loves music and hanging out with her family. She enjoys cooking, make-up, listening to music, and is a die-hard 49ers fanatic. When Lydia has free time, you can find her visiting bodies of water or hiking trails.

Miranda McWilliams, *Disaster Case Manager*

Miranda is a graduate from Chico State who was awarded her Bachelor's in Social Work in May of 2019, and is currently applying for her Master's in Social Work. While in college, Miranda was a bartender and server at Sierra Nevada Brewery. In June of 2019 she started working in the social service field as an employee of Cal Hope/Butte Hope, where she worked with Camp Fire survivors providing emotional support. Miranda is excited to join the DCMP team and enjoys this field because she finds it rewarding to see people become the best versions of themselves and return to how life was before the disaster. In her free time Miranda enjoys spending time with her boyfriend, family, and friends, as well as going to the gym.



DCMP Quick Stats

Families Served

This Month: 284

To Date: 1,357

Services Provided

This Month: 151

To Date: 4,284

Referrals Made

↳ This Month: 29

Valued at: \$1,091,125

↳ To Date: 647

Valued at: \$2,965,256

THANK
YOU

A big thank you from the DCMP to our community partners, the North Valley Community Foundation and the Camp Fire Collaborative for their ongoing support. We would also like to express our gratitude for the continued support provided to our survivors by United Way through their Stable Housing Opportunities Program.

Additionally, we would like to recognize the following organizations who also provide disaster case management to Camp Fire survivors in our community:

- Americorps
- The Boys and Girls Club
- Caring Choices
- The Jesus Center
- St. Vincent de Paul
- Tzu Chi
- Youth for Change

DCMP Contact Info

Phone: (844) 556 - 6272

Email: campfire-casemgt@nvcss.org

Location: 1072 Marauder Street

Suite 220

Chico, CA 95973

Website:

<https://nvcss.org/programs/disasterservices/>



Northern Valley
Catholic Social Service
INSPIRING HOPE & TRANSFORMING LIVES

