

NVCSS DISASTER CASE MANAGEMENT PROGRAMS

FEBRUARY 2023 NEWSLETTER



Northern Valley
Catholic Social Service

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The Disaster Case Management Program provides direct case management services to disaster survivors and their families through advocacy, information and referral, crisis intervention services, and recovery services.

DCMP Contact Info

Phone: (844) 556 - 6272

Email: campfire-casemgt@nvcss.org

Office Locations:

Camp Fire
10 Independence Circle
Chico, CA 95973

Bear Fire
2185 Baldwin Avenue
Oroville, CA 95966

Dixie Fire
150A Main Street
Chester, CA 96020

THANK YOU

A big thank you from the DCMP to our community partners, the North Valley Community Foundation and the multiple Fire Collaborative's for their ongoing support. We would also like to express our gratitude for the continued support provided to our survivors by United Way through their Stable Housing Opportunities Program.



United Way
of Northern California

PROGRAM INFORMATION AND STATISTICS

DCMP QUICK STATISTICS

CAMP FIRE

Amount awarded from SHOP: \$1959.36

Amount awarded from SUN: \$26,300

Amount awarded from COMPLEX UNMET
NEEDS: \$\$97,937

Current open cases: 31

BEAR FIRE

Families Served

This Month: 204

To Date: 442

Services Provided

This Month: 23

To Date: 727

Referrals Made

This Month: 87

Valued at: \$\$61,070.94

To Date: 506

Valued at: \$1,170,076.85

DIXIE FIRE

Families Served

This Month: 265

To Date: 456

Services Provided

This Month: 142

To Date: 813

Referrals Made

This Month: 15

Valued at: \$1,417.00

To Date: 144

Valued at: \$22,869.19

CAMP FIRE

PROGRAM SUCCESS STORY



Here is a picture of Ashley and Makayla picking up furniture to drop off to a Camp Fire Survivor in Chico. He had been homeless for four years, and with the help of the United Way SHOP Program he now has an apartment. Inspire Hope helped to furnish his new place! He is so excited and loves his new home.

DCM received a client in January of 2023 who had been experiencing chronic homelessness since the Camp Fire. The client and DCM began gathering verification documents right away, working towards a solution immediately. Once completed, they both worked together to finalize a recovery plan and settled on applying for funding for an RV to place in a mobile home park. Originally the plan was to go through simple unmet needs for a trailer but at the last minute, decided it would be more beneficial to go through complex. This would allow client to go for a more substantial amount toward the ask. Within 3 hours, the DCM was able to get a complex package completed and ready to present in February 2023. Went to the table and asked for \$25,000 to assist in purchasing a trailer and to pay for the deposit for the space rent. Everything was approved and was able to get this case fully funded. DCM is currently looking for the right trailer for the client and am hopeful that we will have him safely housed by the end of the month.

BEAR FIRE

PROGRAM SUCCESS STORIES



Helping ease the load

A 40-year-old single mother with two sons, ages 8 and 11, had lost everything in the Bear Fire. The client and her boys were homeless and moving around from friends and family homes for a year and a half after the fire. Through the shop program, the DCM was able to secure gravel, a washer and dryer for the client, and a bed for one of her children through Inspire hope. During the Winter storm, the DCM kept in contact, providing a tarp the client needed to help her get through the bad weather.

The client is a 72-year-old woman who lost everything in the Bear Fire. She purchased her property in 1979, and for 41 years, she cared for her land and possessions. The client lives in an RV on a friends property and intends to return to her property and build a home. The client was storing her belonging in her van and RV., which had limited space. We applied for The Shed Program, funded By United Way in collaboration with The Fathers House, which built the sheds. The application was accepted. The client received her shed and can now move her belongings out of her van and living space. The client is thrilled she has more room.



BEAR FIRE

PROGRAM SUCCESS STORIES

An elderly couple with medical conditions lost their home in the Bear Fire. For a time, they lived in a cramped RV on a neighbors property, but they were able to repair their property's infrastructure and consequently moved their RV onto the property where they currently live. The client is hard-working, has been retired for some years, and was expecting to be able to enjoy retired life with visits from grandchildren in an accommodating home. Thankfully, the Unmet Needs Roundtable fully funded the clients case for a tiny home through Tiny Pine foundation. As a result, clients will be able to enjoy their retired life with happy visits from their kids and grandkids.



Example of tiny home pictured above.

A chance for security, this client has been living in Berry Creek for over 30 years but has been living at his disaster address as a renter for eight years. This client lives on the edge of Berry Creek. In 2018, this property was affected by the smoke and brush of the Camp Fire. The Camp Fire did not ultimately cause a significant impact; however, it did suffer a small amount of smoke damage to the clients RV. Then, unfortunately, the Bear Fire came around in 2020 and caused more damage to the client's RV. The RV was not completely destroyed, but the smoke damage it caused made it not a safe place for the client and his son. The RV was full of brown walls, and the floor and roof began to sink. Even after the client cleaned the RV walls, the walls remained yellow. The DCM and Client worked together and advocated for a replacement RV for the client to live more safely. Thank you to our Funders in the Unmet Needs Round Table; the client was able to secure a decent RV without damage and can now plan for the future while living safely and in a much better home with his son.

DIXIE FIRE

STAFF INTRODUCTION

KARLA SOTO
INTAKE & REFERRAL
SPECIALIST



Karla grew up on the Central Coast, in a small beach town named Cambria. Once graduating high school, she attended Chico State where she earned her Bachelor Degree, in Criminal Justice. Karla has been with NVCSS for four years now. She started in the Promotores Regional Program, serving the Hispanic/Latino community. She has now also worked the Camp Fire, Bear Fire, and is currently serving the Dixie Fire survivors. Karla also helps facilitate the Simple Unmet Needs Roundtable for the Dixie Fire.

What she loves most about her job is being able to connect survivors to available resources. She is able to work side by side with a survivor to help them return to their pre disaster state. On her free time she enjoys being outside. That includes going on walks, run, and hiking. She also loves to spend time with her daughter, and their dog Roscoe.

DIXIE FIRE

PROGRAM SUCCESS STORIES

The client owned a mobile home on a property in Greenville, which was completely destroyed by the fire. The client had to relocate to Redding, where she was able to secure new housing. After moving into her new home in Redding, the client was struggling financially to replace some of the larger items she lost in the fire such as a washer, dryer, mattress, and box spring. The client had to utilize a local laundromat to wash her clothing, which was a financial strain. The client was sleeping on a blow up mattress in her new house as well. The DCM secured funding via SHOP to provide the client with a brand new washer and dryer, mattress, and box spring. The client was thankful to be able to do laundry at home, as well as have a mattress and box spring to sleep on. The total amount SHOP awarded was **\$1,887.41**.



An elderly client and her husband lost their home in the fire, and relocated to the bay area. The stress of losing everything took a toll on their health. The client and her husband were not able to replace their fridge due to financial strain and were using a friend's dysfunctional fridge that often did not work. The DCM was able to secure funding via SHOP to provide the client with a brand new, fully functioning fridge. The client expressed her gratitude and how great it was to have a functional fridge while healing from her various health issues.

DIXIE FIRE

Disaster Relief

THE GREENHOUSE

@ THE SPOT

WEDNESDAY & FRIDAY

9AM TO 5:30PM

RECOVERY STARTS WITH A HELPING HAND



Disaster Case Management

The primary recovery goal for the Disaster Case Management Program is to offer NO COST help to families so they can return to safe, sanitary, and secure housing. Recovery Plan Financial Assistance is available to those who qualify.



Disaster Case Management Services

- Clothing
- Education/Job training
- Employment
- Emotional/Spiritual Care
- Food/Nutrition
- Housing Assistance
- Household Furniture
- Fire Wood
- Relocation
- Home Repair/Rebuilds
- Transportation
- Utilities
- Debris Removal
- Youth Services
- Legal/Medical Services



Construction Support

By appointment on these days the Construction Cost Analyst can answer Rebuild, Permits and many more questions.



Northern Valley
Catholic Social Service
INSPIRING HOPE & TRANSFORMING LIVES

JOAN CARTER

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DIXIE FIRE

CONSTRUCTION CORNER



PERMITTING WORKSHOP

@ The Spot : April 8, 2023
205 Pine St. : 12pm-2pm
Greenville, CA 95947 :

WORKSHOP OBJECTIVES:

- Who is Responsible for the Permit?
- What is a Building Permit?
- What Requires a Permit?
- Building Permit Process.
- Interagency cooperation for Permits.
- Review Planning and Inspection.

Presented By

Charles White- Plumas County
Director of Building Services

Tracey Ferguson- Plumas
County Planning Director

Kevin Naylor- Construction
Cost Analyst for NVCSS

Dan Litchfield- Construction
Cost Analyst for PRS

