



Northern Valley
Catholic Social Service
INSPIRING HOPE & TRANSFORMING LIVES

“Guiding Survivors To Their Recovery By Nurturing Resilience”

The Disaster Case Management Program provides direct case management services to disaster survivors and their families through advocacy, information and referral, crisis intervention services, and recovery services.

A big **thank you** from the DCMP to our community partners, the North Valley Community Foundation, and the multiple Fire Collaborative's for their ongoing support. We would also like to express our gratitude for the continued support provided to our survivors by United Way through their Stable Housing Opportunities Program.



United Way
of Northern California

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CONTACT US NOW:



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844-556-6272



10 Independence Circle Chico, CA 99593



Below you will find specific program data for the month of October. All Disaster Programs do incredible work on behalf of survivors. The below numbers showcase some of this great work.

Camp Fire Data

New clients opened in November: 14
Clients closed in November: 11
SHOP Funds: \$3,976.53
SUN Funds: \$20,000

Bear Fire Data

Families Served
This Month: 31
To Date: 525
Services Provided
This Month: 1
To Date: 807
Referrals Made
This Month: 1

Dixie Fire Data

Families Served
This Month: 39
To Date: 497
Services Provided
This Month: 22
To Date: 883
Referrals Made
This Month: 10

Monument Fire Data

Families Served
This Month: 97
To Date: 280
Services Provided
This Month: 75
To Date: 439
Referrals Made
This Month: 96
Valued at: \$5,475.00
To Date: 314
Valued At:
\$31,231.28

Winter Storms Data

Families Served
This Month: 38
To Date: 38
Services Provided
This Month: 17
To Date: 94
Referrals Made
This Month: 1
Valued at: \$50
To Date: 5
Valued At: \$241.51

Valued at: \$2,721.22
To Date: 643
Valued At:
\$1,230,041.73

Valued at:
\$35,326.44
To Date: 323
Valued At:
\$162,908.36

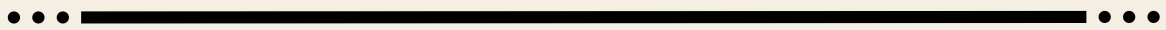


success stories

This month, at the Simple Unmet Needs roundtable, DCM's brought forward a case for gap funding for a survivor who has been through unimaginable losses since the Camp Fire. This survivor lost their home and all of their belongings in November 2018. After the fire they lost their wife to illness and shortly after this lost their son-in-law to suicide. The survivor's daughter, after losing her mother and husband, suffered from extreme mental illness and was no longer able to care for her two young children. Through all of this adversity, the client requested custody of their grandchildren along with the responsibility of caring for his elderly mother with dementia. While this type of loss, hope can seem out of reach, but this survivor kept on moving. They reached out for assistance just in time. Hope Crisis Response Network, a group of volunteer rebuilders who have been assisting in the rebuilding of homes in Paradise by building homes at cost, had announced they were going to be leaving Paradise and had one open spot left. This remaining spot was open to a survivor who was in a ready to build stage as they would need to begin the process of building by the end of November. The client was approved for the Calhome loan but was missing a gap of \$20,000 to be accepted as the final build. The DCM took this case before the Simple Unmet Needs table requesting assistance for this survivor and was granted the funding for the case to continue to move forward. With this assistance, over the next year, the survivor will get to watch their new home being built along with the hope for a better future for him and his grandkids.

success stories

The North Complex fire impacted this elderly couple; their home was destroyed amid this disaster. Since then, they have encountered difficulties in rebuilding and were unable to move forward due to their health conditions affecting their day-to-day lives. Some days, they have to sit and focus on their health before dealing with the stress and health impact of rebuilding their own home. The Disaster case manager secured funding of \$800 through United Way's Stable Housing Opportunity Program for a temporary housing permit to allow the client to live on their property while rebuilding and to get PG&E back on the property. The client is one step closer to their recovery.



Clients are presently residing in temporary housing on their property, utilizing an RV. Living in an RV in the rural areas of Butte County during winter raised concerns for both the individual and the case manager regarding the need to prepare for winter and weatherize the home. Recognizing the necessity for wattles to redirect rainwater away from the RV, mitigate erosion, and ensure moisture control, the DCM successfully secured funding through NVCSS to obtain wattles for the client. As a result, the client is less stressed about their living situation on their property



RECOVER CA UPDATE

Recover CA is currently taking applications from Bear Fire survivors, NVCSS Disaster Case Managers have successfully assisted about 5 clients to complete the application processes and clients are awaiting to hear from Recovered CA for a possible rebuild solution for low-income fire survivors.

Thanksgiving Baskets



Northern Valley Catholic Social Service, and Plumas Rural Services collaborated, and created Thanksgiving baskets to provide a holiday meal to Dixie Fire survivors including those who are elderly, have a disability, and are low-income. Baskets included food ingredients for the residents in the home, such as turkey or chicken, mashed potatoes, gravy, cranberry sauce, green bean casserole, sweet potato casserole, rolls, butter and pie. For those unable to directly pick up their baskets on the assigned distribution day, their DCM personally delivered their baskets. All those receiving the baskets were extremely thankful for the kind gesture of the two organizations.

success stories

DCM went before the funding agency to ask for solar panels, solar batteries and setup of this system for a client's property. The solar panels she previously had on the property were damaged by the Dixie Fire. Two years later the client has had to use a generator to power the well and provide power to the home. The client pre fire was an active member in the community. The client had stated that they are very happy to meet the DCM and felt very supported by the DCM for taking this case to the funding agency. The client stated that they struggle every month financially because it is costing them \$2000 per month to run a generator to power the well so they can have water to her home.

The client was starting the generator last winter when 100 pounds of wood fell on top of the client, and then was trapped for four hours under this wood till one of the farm workers showed up and found the client and saved their life. The client was thrilled when DCM let her know that the funding was given. The client is going to repay the funding agency when they get their settlement funds. The client states that they will now not have to worry this winter about going down to the well house to start the generator daily to get water running to her home, especially in the long hard winters they have in Plumas County. The client is 69 years old and has a lot to offer to the community and the DCM is honored to help make this client's life better.

D I X I E F I R E



DECEMBER



Saturday, December 16, 11:00 AM - 1:00 PM

Dixie Fire Collaborative Community Meeting
Greenville Elementary Cafeteria, 225 Grand St.

Monday, December 18, 4:30 - 6:30 PM

Community Supper
Historic Taylorsville Hall, 4322 Main St., Taylorsville

Monday-Friday, December 25-29

NVCSS Closed for Christmas Holiday

Saturday, December 30, 2023

105B Ayoob Drive, Greenville

Next to Plumas Bank

Flyer attached below



OPEN HOUSE PARTY AT “THE CASA”

JOIN US!

Saturday, December 30, 2023

105B Ayooob Drive

Next to Plumas Bank

6PM to Whenever

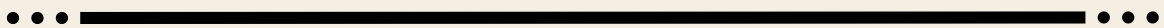
Bring a side dish or a dessert to share!

HELP US CELEBRATE THE OPENING OF OUR COMMUNITY CENTER



Updates

November began with the Monument team blitzing Weaverville residents with 75 fire detectors for continued fire prevention, handed out at the Trinity County Food Bank along with continued referrals to United PolicyHolders. In the process of this a new client was identified. Our Team spent several days this month connecting and raising awareness of our NVCSS Disaster Case Management Program and Emergency Preparedness as we engaged with community members at St. Patrick's Catholic Church in Weaverville along with introducing ourselves to many businesses and non-profit organizations in town.



Sadly, this year in Trinity County the food bank was unable to provide turkeys for Thanksgiving last month. This made the news that the team would be providing Turkeys with all the fixings to not only all our clients but to the Big Bar Downriver Volunteer Fire Company, and a local Grocery Store/Restaurant where they provided free Thanksgiving meals in the community which were appreciated by so many. Many appreciative smiles met the team the day of the giveaway as well as onboarding two new fire survivors. It warmed all of our hearts knowing that over time we continue to bring smaller communities together which cultivates hope and helps everyone on their recovery journeys.

MONUMENT FIRE

Photos below show the turkey's which were distributed to fire survivors.



Program Manager
with Trinity County
Food Bank Director -
Jeff England

Thanksgiving Dinner

North Valley Catholic Social Service (NVCSS) hosted a Thanksgiving Dinner at the Wildfire Resource & Recovery Center, collaborating with local organizations like Oroville Hope Center, United Church of Christ, Saint Vincent de Paul, Bear Fire Long Term Recover Group, and others. With support from the Butte County Office of Education, the event provided backpacks and school supplies to kids affected by disasters, ensuring they have the tools for education.

The event successfully served over 70 individuals with a warm Thanksgiving meal from Big Red BBQ. Emphasizing community unity, it aimed to bring people together during challenging times, offering both physical nourishment and emotional support. This collaborative effort highlighted the community's resilience and strength in responding to crises, making the Thanksgiving Dinner a success in building community and supporting disaster survivors.

